

Faculty Survey Fall 1996 Comments

Department	Campus	Category	Comment
Biology: Ecology & Evolutionary Biology	Storrs	Circulation	I am still disgusted at how the faculty are treated - we cannot take journals out & must renew books in person. This is the only library I've used at a major research inst. that treats faculty like children!
Mechanical Engineering	Storrs	Circulation	Allow faculty to check out journals! The current policy is not at all user friendly.
Political Science	Storrs	Classrooms	Would like to see an instructional classroom with 10 or more Super Homers, to be reserved for class instruction sessions, but open use otherwise.
Art & Art History	Storrs	Collection management	Integrating the Art & Design Library into the new fine arts building should be explored.
Art & Art History	Storrs	Collection management	Strongly suggest moving the Art & Design Library to facilities adjoining the Art Building. This would enhance my teaching and undergraduate use of library materials 1000%. Absolutely essential.
Art & Art History	Storrs	Collection management	I'd like to see the Art & Design Library moved over to the Fine Arts complex.
Art & Art History	Storrs	Collection management	I would hope that the Art and Design Library could be moved to adjoin the Art Building when the new facilities are completed. Also, the art students need actual books with good reproductions - not facsimiles, etc.
Art & Art History	Storrs	Collection management	Art Dept Faculty and Students and program as a whole would greatly benefit from moving the Art Library to new facilities adjoining the art building. Also, it is essential to have actual books and journals of art. Xerox portions are of no use due to compromised quality of Images which are crucial for study and reference. Sorely lacking are books and journals on Contemporary Art and Art Theory.
Art & Art History	Storrs	Collection management	Move the Art Library next to the Art School. Preserve Art and Art History journal subscriptions. Xeroxes of art reproductions will not do.
Art & Art History	Storrs	Collection management	Top priority would be to move Art & Design Library to new facilities at Art dept. Our students need immediate access to these resources as evidenced by Cookson Music Library.
Chemical Engineering	Storrs	Collection management	Great electronic resources. But I can never find the journals I need! (Subscription discontinued, issues missing, Interlibrary Loan slow).
Chemistry	Storrs	Collection management	The library is poorly organized for the user. Reference and Bibliographic tools need to be in close proximity, not on different floors. Research is an iterative process, requiring access both to tools and to stacks.
English	Storrs	Collection management	The moveable shelving on Level A is a nuisance, especially when people are standing in an aisle, browsing. More space is really the only alternative. I also dislike the segregation of material by date on Level A.
English	Storrs	Collection management	For #16, in the stacks it is impossible to follow from Library of Congress H...call numbers to J or L for example. How about a map of the layout of each section of the stacks?
English	Storrs	Collection management	The shelving of books sequentially is difficult to follow.

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English	Storrs	Collection management	A wonderful library, doing a great job under difficult circumstances. Do try to resist the temptation change everything. PS - How can the P's (given the nearby Dewey 800's) expand in future on 4 without ruining the new structure? I should think the Dewey's would have to move to sub basement, but I would strongly oppose weeding them, even though the compact stacks are now apparently full?
History	Storrs	Collection management	Keep better control of US and other government documents - library has always (since 1960s) been reluctant to preserve them properly and to establish easy bibliographic access.
Mathematics	Storrs	Collection management	Systematically buy good books and provide a sub-library in the Mathematics department with essential reference books for research.
Mathematics	Storrs	Collection management	I really appreciate having the current Mathematics journals in the MSR reading room. The current journals are the library service that I really need and use. It's rare that I go to the main library - usually to look at an advanced text nobody in the department owns.
Plant Science	Storrs	Collection management	Please use more directional aids. For example, when a journal title changes in, say 1992, to a new title then place a wooden bookmark at the end of the old series name that directs me to the new series name. Currently, it looks as if the series just stops. The variety of journals is small - needs expansion. Electronic abstracts would help. I like our ILL!
Sociology	Storrs	Collection management	The photocopiers are a disaster. Missing journals need to be replaced expeditiously. Interlibrary Loan is terribly understaffed. Reference is understaffed.
Art & Art History	Storrs	Collections	The holdings of library must be continually updated and increased significantly! Staff should be increased! Hours increased!
Electrical & Systems Engineering	Storrs	Collections	I use Valueline and Morningstar regularly, plus the Dow Jones news service. These are great! Please don't let them lapse!
English	Storrs	Collections	One of my students found 12 appropriate sources for a research paper on The Grapes of Wrath using our electronic indices today. The Library owns one of them.
Modern & Classical Languages	Storrs	Collections	My research has special requirements. I have library privileges at Yale - without them, I could not do my research. We need a Hebrew Semitics bibliographer. We need to build basic Judaic/Bible/Religion holdings. Woefully neglected despite some good efforts.
Natural Resources Management & Engineering	Storrs	Collections	Library too few, too small, lack of worldwide collection.
Nutritional Sciences	Storrs	Collections	Although the medical reference collection is very limited, all of the staff have been extremely willing to do all they can to get me the literature I need. Also, the instructional staff have been a great addition to some of my classes.
Biology: Ecology & Evolutionary Biology	Storrs	Collections-online	Don't spend so much time and \$\$ on electronic services. Much of it is available elsewhere. Concentrate instead on the core mission: journal and book collections - that's where we have no other resource.
Chemical Engineering	Storrs	Collections-online	Great electronic resources. But I can never find the journals I need! (Subscription discontinued, issues missing, Interlibrary Loan slow).

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Electrical & Systems Engineering	Storrs	Collections-online	I commend the library for moving into the electronic realm and would urge you to continue in this direction, particularly for transient information e.g. journals.
Plant Science	Storrs	Collections-online	Place priority on your WWW offerings and usability.
Plant Science	Storrs	Collections-online	Please use more directional aids. For example, when a journal title changes in, say 1992, to a new title then place a wooden bookmark at the end of the old series name that directs me to the new series name. Currently, it looks as if the series just stops. The variety of journals is small - needs expansion. Electronic abstracts would help. I like our ILL!
Social Work	Hartford	Collections-print	More books/articles, etc. on Puerto Ricans and other Latinos.
Biology: Ecology & Evolutionary Biology	Stamford	Collections-print	Having electronic workshops at the regional campuses are needed. Electronic data bases for remote use would be useful for supporting research mission at the regional campuses. Improving journal collections (or access to) for regional campuses.
Anthropology	Storrs	Collections-print	Books and journals for my field very inadequate. I subscribe to most I use regularly if I relied on library, I would get nowhere. My students suffer in writing papers because basic materials are simply not available at library. Please don't just fix the building! What goes on inside is even more important.
Biology: Ecology & Evolutionary Biology	Storrs	Collections-print	Don't spend so much time and \$\$ on electronic services. Much of it is available elsewhere. Concentrate instead on the core mission: journal and book collections - that's where we have no other resource.
Biology: Ecology & Evolutionary Biology	Storrs	Collections-print	Our journal holdings have deteriorated greatly in recent years. Map room should obtain prints of recent aerial photography and not change over completely to computer tapes/disks.
Biology: Molecular & Cell Biology	Storrs	Collections-print	The journal holdings have deteriorated dramatically that it is difficult to claim that this is a PhD granting first class research university.
Biology: Molecular & Cell Biology	Storrs	Collections-print	The UConn library does not have the newer major journals in my field!
Chemical Engineering	Storrs	Collections-print	Great electronic resources. But I can never find the journals I need! (Subscription discontinued, issues missing, Interlibrary Loan slow).
Chemical Engineering	Storrs	Collections-print	Biggest need is in journal and book, current holdings, technical or in rapid Interlibrary Loan of technical books and journals.
Chemistry	Storrs	Collections-print	We are at a critical stage of cuts in journal subscriptions. This severely hampers research efforts.
Economics	Storrs	Collections-print	Journal funding is most important to me.
English	Storrs	Collections-print	Inevitably, high tech services will become more important in libraries, but my concern, perhaps a minority emphasis, would be to ensure that the traditional library core - books, journals, archival materials - remains the central funding priority.
English	Storrs	Collections-print	A wonderful library, doing a great job under difficult circumstances. Do try to resist the temptation change everything. PS - How can the P's (given the nearby Dewey 800's) expand in future on 4 without ruining the new structure? I should think the Dewey's would have to move to sub basement, but I would strongly oppose weeding them, even though the compact stacks are now apparently full?

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Mathematics	Storrs	Collections-print	Systematically buy good books and provide a sub-library in the Mathematics department with essential reference books for research.
Mechanical Engineering	Storrs	Collections-print	The library's journal collections and book collections leaves a lot to be desired. It is way below par with other university libraries of similar standing. If the university library aims to help the faculty in the academic and scholarly pursuits, it should definitely increase its journal and book holdings. Please feel free to contact me for specifics.
Mechanical Engineering	Storrs	Collections-print	Gaps in journals cannot be fixed later so should be #1 priority. Photocopying #1 flaw.
Mechanical Engineering	Storrs	Collections-print	More funding in the book and journals collections and less on computer related aids.
Modern & Classical Languages	Storrs	Collections-print	I'm generally very happy with the library and the wonderful staff. I just wish there were more money to expand the holdings, especially of journals!
Physics	Storrs	Collections-print	Library has been doing a good job on journals in difficult circumstances. It may need to have to go electronic, but electronic delivery not yet as good. So do not ruin journal collection until electronic becomes universal.
Plant Science	Storrs	Collections-print	Your choice of books in Horticulture and other related topics is outdated. Horticulture is the largest Agricultural industry in Connecticut and our book collection stinks.
Plant Science	Storrs	Collections-print	The library has always been inadequate for my purposes. When I first used the library 20 years (Agriculture), fully two-thirds of the journal references and reference books I was seeking were not available. Inadequate funding meant there would be no change in that. Hence, I rely on the USDA Library and other resources.
Plant Science	Storrs	Collections-print	Please use more directional aids. For example, when a journal title changes in, say 1992, to a new title then place a wooden bookmark at the end of the old series name that directs me to the new series name. Currently, it looks as if the series just stops. The variety of journals is small - needs expansion. Electronic abstracts would help. I like our ILL!
Political Science	Storrs	Collections-print	I really feel the lack of law journals, books and reference works. UConn law library does not give us borrowing privileges; Babbidge Library needs to carry more law materials.
Psychology	Storrs	Collections-print	Need more journals. Need more journals. Need more journals. Remote access to current contents (with abstracts) would be great!
Sociology	Storrs	Collections-print	Need to upgrade software for Homer - no mediocre. Book acquisitions are languishing - lacking important new books. Photocopiers, printers and other machines often broken down.
Statistics	Storrs	Collections-print	The library has fallen behind in buying new statistics books and new statistics journals. I hope this problem can be given top priority in future planning.
Biology: Ecology & Evolutionary Biology	Stamford	Communication	Having electronic workshops at the regional campuses are needed. Electronic data bases for remote use would be useful for supporting research mission at the regional campuses. Improving journal collections (or access to) for regional campuses.
Allied Health	Storrs	Communication	Would like to participate in electronic workshop, but they are never offered when I can come.
Biology: Molecular & Cell Biology	Storrs	Communication	I am a "hands-on" library user, and have not taken much advantage of electronic services available.

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Economics	Storrs	Communication	Will research studies have access to a LAN once construction is finished?
Family Studies	Storrs	Communication	Work on Faculty Development with the Teaching & Learning Institute on how to maximize the use of the library in our teaching. Goal should be students who become quite self-sufficient in the use of all the new data retrieval forms.
Geography	Storrs	Communication	Do we have on-line searching gears for different fields (e.g. the georef for earth sciences)? Also other fields such as in chemistry, EE, etc.?
Linguistics	Storrs	Communication	I've had some difficulty locating materials in the electronic catalogues, when I've needed to combine partial author/subject information in a Boolean search; on the other hand, the trouble may have been chiefly that the materials I was trying to track down were absent from the library's collections.
Philosophy	Storrs	Communication	In Homer I couldn't find Faulkner's The Sound and the Fury by title or author. I could only find it by keyword. These sorts of cross-referencing failures are common with Homer. Fyffe has been a great departmental liaison.
Sociology	Stamford	Computers/printers	See 6 above. Note: From Stamford we need an 800 number and a fast modem and a large hard drive to be able to use remote services, which are the only ones we could use. I have tried to use the electronic data bases from the Library. Most of the time it takes forever to connect.
Sociology	Storrs	Computers/printers	Need to upgrade software for Homer - no mediocre. Book acquisitions are languishing - lacking important new books. Photocopiers, printers and other machines often broken down.
Education	Storrs	Environment	In my opinion, the construction will skew answers to some of these questions. I would wait until library gets back to normal before doing additional research.
Education: Educational Leadership	Storrs	Environment	I am concerned about the library becoming a social/restaurant center. I believe that other places on campus should be designated for food, fun and socializing. The atmosphere in the library is almost "party-like" at times.
Education: Educational Leadership	Storrs	Environment	Construction and interior design, layout, and furnishings make the library an uninviting place.
Education: Educational Psychology	Storrs	Environment	Hard to do anything in library these days with all construction noise. Interlibrary Loan is a fabulous service!
English	Storrs	Environment	The moveable shelving on Level A is a nuisance, especially when people are standing in an aisle, browsing. More space is really the only alternative. I also dislike the segregation of material by date on Level A.
English	Storrs	Environment	The rebuilding and limited access have changed from a regular (almost daily) user of the library to an infrequent user.
Family Studies	Storrs	Environment	Need support for remote terminals - terminals in office. Need help when things go wrong. Terry plum is great - but he is not free to do this as much as needed. Need improved air circulation. Smell from smoking room on the floor is very bad. Have had to leave this floor because of stale smoke smells!
Geography	Storrs	Environment	the construction problems have made me embarrassed to work here. I can't imagine what you must think. I think each academic building should have a liaison post and service hub.
History	Storrs	Environment	Clear entrance areas of debris, cigarette butts, and trash.

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Modern & Classical Languages	Storrs	Environment	My main complaint with the study space is that I lost my research office due to construction. Microfilm machines need to offer a variety of lenses to accommodate photocopying large images. Interlibrary Loan service is excellent. If you call me, do so before Dec. 31 when my visiting assistant professor appointment expires.
Social Work	Hartford	General	Some of my comments relate to Trecker and others to Babbidge. Sorry for the (presumed) resultant confusion.
Accounting	Stamford	General	Leave of absence in London, 2-3 years.
Philosophy	Stamford	General	I don't think I'm an ideal person to follow up with.
Accounting	Storrs	General	This is my first semester at UConn and my opinions are initial ones.
Allied Health	Storrs	General	I believe strongly that your personnel have made every attempt to meet the needs of the campus under horrible physical circumstances. Finishing restoration and rebuilding project of exterior should be #1 priority of University.
Biology: Ecology & Evolutionary Biology	Storrs	General	Am retiring at the end of the current academic year (1996-97).
Biology: Ecology & Evolutionary Biology	Storrs	General	I don't answer 18 & 19 so as not to dilute the desperate need for 17-3 and 17-7.
Biology: Molecular & Cell Biology	Storrs	General	Had to go to the Health Center to have access to the kind of publication attached. They are enormously useful for research and graduate teaching - if not undergraduate teaching.
Biology: Molecular & Cell Biology	Storrs	General	If you call, I'll try to return your call. This is a busy time.
Biology: Molecular & Cell Biology	Storrs	General	I am a "hands-on" library user, and have not taken much advantage of electronic services available.
Computer Science & Engineering	Storrs	General	I am not a major user - most is for research and done by my graduate students.
Economics	Storrs	General	Like every other service at this university, the library is run poorly. The staff are unhelpful, unfriendly, and incompetent. I found out that this jerk Kobulnicky moved his office to the Dodd Center. I do not blame him. The library is an absolute embarrassment on every dimension.
Economics	Storrs	General	I am cheered by the fact that this survey is being done.
Economics	Storrs	General	Library staff are excellent. Basic building works well.
Education: Curriculum & Instruction	Storrs	General	Good luck!
Education: Curriculum & Instruction	Storrs	General	Library is a good resource! Keep up the good work (on the inside)!
Education: Curriculum & Instruction	Storrs	General	Continue efforts to update and modernize.
Education: Educational Psychology	Storrs	General	Good work - excellent survey
Education: Sport, Leisure & Exercise Sciences	Storrs	General	I use the library at the Medical School, UConn Health Center, Farmington two to three times each semester.
English	Storrs	General	My 20 hr/week research assistant uses the above for me; the work I'm doing would be impossible without the helpful library personnel and extensive search capability and ILL retrieve. Hats off! I'm doing the best work of my life, thanks to you all.

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Finance	Storrs	General	I know you can't make bricks without straw!
History	Storrs	General	On leave, fall.
Management	Storrs	General	I know that it's fashionable to complain about some things like airplane food and the UConn Library, but I like both.
Mathematics	Storrs	General	Items 11 and 12 should have at least one "Other" column and for Mathematics #9 is inadequate since it omits the Mathematics Reading Room, which many of us use at least once per week. I use the book and journals collections for my own enlightenment and edification but seldom for teaching and not recently for research; thus I have left some entries with nothing checked.
Mathematics	Storrs	General	I think that by printing this survey on cheaper stock and not using huge envelopes you could save money and give the appearance that you want to.
Mathematics	Storrs	General	Sorry I'm late; I lost this.
Modern & Classical Languages	Storrs	General	I'm generally very happy with the library and the wonderful staff. I just wish there were more money to expand the holdings, especially of journals!
Nutritional Sciences	Storrs	General	I suspect that I will shortly be using the WWW sites for information, USDA NAL and the need for my use of the UConn Library will be reduced.
Plant Science	Storrs	General	The question not asked is: Do you use the library for self-improvement/life long learning?
Political Science	Storrs	General	More seamless system with law and medical schools.
Sociology	Storrs	General	Useful survey. Good idea to get up some focus groups to explore faculty concerns. I'll be on sabbatical leave next term.
Statistics	Storrs	General	Keep up the good work! You're doing a fine job.
Biology: Ecology & Evolutionary Biology	Storrs	General	I am retiring. Perhaps you need younger blood who will be impacted the most. Thanks for help in the past.
Electrical & Systems Engineering	Storrs	HOMER	No. But emphasis on electronic access to catalog, etc. is fine but has a poor user interface. UCAT/JREF seem very awkward initially and are not well received by students.
Marketing	Stamford	Hours	We don't have a library at our main place of instruction. Library hours inconvenient to working students.
Art & Art History	Storrs	Hours	The holdings of library must be continually updated and increased significantly! Staff should be increased! Hours increased!
Animal Science	Storrs	ILL	ILL Office is great! Could use more resources.
Chemical Engineering	Storrs	ILL	Great electronic resources. But I can never find the journals I need! (Subscription discontinued, issues missing, Interlibrary Loan slow).
Education: Educational Psychology	Storrs	ILL	Hard to do anything in library these days with all construction noise. Interlibrary Loan is a fabulous service!
English	Storrs	ILL	I have found the Interlibrary Loan services to be particularly excellent.
English	Storrs	ILL	My 20 hr/week research assistant uses the above for me; the work I'm doing would be impossible without the helpful library personnel and extensive search capability and ILL retrieve. Hats off! I'm doing the best work of my life, thanks to you all.
Modern & Classical Languages	Storrs	ILL	My main complaint with the study space is that I lost my research office due to construction. Microfilm machines need to offer a variety of lenses to accommodate photocopying large images. Interlibrary Loan service is excellent. If you call me, do so before Dec. 31 when my visiting assistant professor appointment expires.

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Pathobiology	Storrs	ILL	I would like to electronically search the library and state library for texts and be able to electronically, in the same sequence, request delivery of the book to my departmental mail box or pick up at the circulation desk. This system is in use at the University of Illinois and works very nicely.
Plant Science	Storrs	ILL	Please use more directional aids. For example, when a journal title changes in, say 1992, to a new title then place a wooden bookmark at the end of the old series name that directs me to the new series name. Currently, it looks as if the series just stops. The variety of journals is small - needs expansion. Electronic abstracts would help. I like our ILL!
Modern & Classical Languages	Storrs	Microtext	My main complaint with the study space is that I lost my research office due to construction. Microfilm machines need to offer a variety of lenses to accommodate photocopying large images. Interlibrary Loan service is excellent. If you call me, do so before Dec. 31 when my visiting assistant professor appointment expires.
Political Science	Storrs	Microtext	Many microfilm machines need repair.
Chemistry	Storrs	Photocopiers	Should have two faculty-only Xerox copiers on the third floor.
Economics	Storrs	Photocopiers	We need more photocopiers that can reduce/enlarge. We also need more copiers from microfilm that are of better quality, can reduce/enlarge and work most of the time.
Mechanical Engineering	Storrs	Photocopiers	Gaps in journals cannot be fixed later so should be #1 priority. Photocopying #1 flaw.
Nutritional Sciences	Storrs	Photocopiers	The photocopier situation is particularly disgraceful.
Sociology	Storrs	Photocopiers	Need to upgrade software for Homer - no mediocre. Book acquisitions are languishing - lacking important new books. Photocopiers, printers and other machines often broken down.
Sociology	Storrs	Photocopiers	The photocopiers are a disaster. Missing journals need to be replaced expeditiously. Interlibrary Loan is terribly understaffed. Reference is understaffed.
History	Stamford	Remote access	I believe Stamford may have recently acquired a faster dial-up number. If accessing Homer and library data bases from home will be faster, I will probably begin doing that, in which case my answers on remote access (in #10 and #11) would change. Also, improved access to Storrs video collection for use in teaching here at Stamford would be helpful. I would rank this over the categories in #19 (Same for improved reference collection).
Sociology	Stamford	Remote access	See 6 above. Note: From Stamford we need an 800 number and a fast modem and a large hard drive to be able to use remote services, which are the only ones we could use. I have tried to use the electronic data bases from the Library. Most of the time it takes forever to connect.
Economics	Storrs	Remote access	Why can't we use the online services when the building is closed?
Family Studies	Storrs	Remote	Need support for remote terminals - terminals in office. Need help
Physics	Storrs	Remote access	Internet connections from the library are so slow. Is this a UConn problem or a library problem? Either way, it's too slow.
Psychology	Storrs	Remote access	Need more journals. Need more journals. Need more journals. Remote access to current contents (with abstracts) would be great!

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English	Storrs	Reserves	About the reserve services: My ideal would be a reserve room set up for graduate students where all graduate reserves are shelved and accessible to students in that secured room at that time. This allows comparative reading and skimming of a wide range of materials. It would involve added security, I realize, but would cut down on students' frustration over lack of access, and it would enhance their ability to grasp the connections among the major works in a given field.
Social Work	Hartford	Staff	The staff at the West Hartford Harleigh Trecker Library is superb! Jam Lambert, Fran DeFranco, and (formerly here) Lois Fletcher have been absolutely wonderful!
?	Stamford	Staff	Local public libraries have been far more helpful - both in actual service and in friendly helpful manner.
English	Stamford	Staff	I wish that someone would work to improve the level of courtesy by librarians. This has decreased in the last year. It is difficult as faculty at a branch to do significant research and more difficult when librarians exhibit impatience and reluctance to assist research needs.
Allied Health	Storrs	Staff	The librarians (reference) have provided exceptional workshops for undergraduate students.
Art & Art History	Storrs	Staff	The holdings of library must be continually updated and increased significantly! Staff should be increased! Hours increased!
Economics	Storrs	Staff	Like every other service at this university, the library is run poorly. The staff are unhelpful, unfriendly, and incompetent. I found out that this jerk Kobulnicky moved his office to the Dodd Center. I do not blame him. The library is an absolute embarrassment on every dimension.
Economics	Storrs	Staff	Library staff are excellent. Basic building works well.
Education: Curriculum & Instruction	Storrs	Staff	Laura Raccagni - liaison librarian has done an outstanding job working with my students.
Education: Educational Leadership	Storrs	Staff	our library resource liaison is outstanding. I have learned how to make full use of our library resources by working with Laura Raccagni.
English	Storrs	Staff	My 20 hr/week research assistant uses the above for me; the work I'm doing would be impossible without the helpful library personnel and extensive search capability and ILL retrieve. Hats off! I'm doing the best work of my life, thanks to you all.
Finance	Storrs	Staff	Dave McChesney is great!
Geography	Storrs	Staff	People in the library are the friendliest and most willing to help of all UConn subunits. Thank you!
Modern & Classical Languages	Storrs	Staff	I'm generally very happy with the library and the wonderful staff. I just wish there were more money to expand the holdings, especially of journals!
Music	Storrs	Staff	I checked 18/13 not because music library staff are unhelpful, but because they appear overworked.
Nutritional Sciences	Storrs	Staff	Although the medical reference collection is very limited, all of the staff have been extremely willing to do all they can to get me the literature I need. Also, the instructional staff have been a great addition to some of my classes.
Philosophy	Storrs	Staff	In Homer I couldn't find Faulkner's The Sound and the Fury by title or author. I could only find it by keyword. These sorts of cross-referencing failures are common with Homer. Fyffe has been a great departmental liaison.

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Political Science	Storrs	Staff	Library personnel excellent, especially reserves and special collections librarian for Latin America.
Sociology	Storrs	Staff	The photocopiers are a disaster. Missing journals need to be replaced expeditiously. Interlibrary Loan is terribly understaffed. Reference is understaffed.